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About Colony 47

Colony 47 changes the lives of thousands of Tasmanian children, young people, individuals and families every year.

For over 40 years Colony 47 has been at the forefront of identifying and addressing the complex needs of socially isolated and vulnerable Tasmanians.

The organisation helps individuals and families develop solutions and find support to build better lives and break the cycle of disadvantage.

Research and experience tells us that the roots of disadvantage run deep in the Tasmanian community and Colony 47 works hard to ensure that support is given to those that need it most.

Colony 47 works closely with local communities at a grassroots level and with our many partners to ensure that we achieve our mission – to create a fairer community, eliminate disadvantage and improve the lives of Tasmanians.

MISSION

Our mission is to create a fairer community, eliminate disadvantage and improve the lives of Tasmanians.
Our Values

**COMPASSION**
- We are understanding of, show empathy and care for the circumstances and well-being of others
- We value the contributions of our clients and stakeholders in promoting safe, caring communities
- We display respect for the needs of individuals, families and Colony 47

**CREATIVITY**
- We are open to change
- We develop innovative ideas and put them into action
- We seek opportunities to be inventive and pioneering

**EXCELLENCE**
- We share an understanding of the mission and purpose of Colony 47
- We continuously look for new ways to improve our services and processes
- We establish and communicate clear expectations
- We research and develop best practice

**SUSTAINABILITY**
- We adopt practices that minimise our carbon footprint
- We work for positive outcomes for people and communities impacted by climate change
- We minimise our impact on the environment and are efficient with our resources

**TEAMWORK**
- We are committed to common goals
- We actively participate in Colony 47
- We value the strengths and diversity of our workforce
- We build relationships with clients, each other, and stakeholders
- We partner, cooperate and collaborate to achieve the best outcomes
The past 12 months has seen an increase in the number of Tasmanians accessing Colony 47 services as the effects of increases in cost of living, industry restructuring and employment market pressures have left individuals and families in greater need of support. Our ambition during this past year has been to implement Government reforms, grow the effectiveness of our services, increase our reach and funding streams and support more disadvantaged Tasmanians. How did we do this?

Colony 47’s response has been to continue to provide quality integrated services and expand those services to work in local communities and across the complex needs of individuals and families including increasing our service delivery in Launceston.

At a time when demand for services has never been greater, resourcing these services has become our central challenge. The new Federal Government has initiated reforms in the welfare sector that will have far reaching consequences for our clients as well as the shape of the community sector. Colony 47 will continue to work with State and Federal Governments to ensure the most disadvantaged are not the unintended victims of policy changes.

Colony 47 continues to strengthen and increase our partnerships with businesses, local government and local communities. We understand the value of partnering with businesses and others. Our partnership with Hydro Tasmania provided a number of opportunities for both organisations to work together and support each other and the communities we service.

We also streamlined our volunteer recruitment and engagement strategy during this year and this has enabled a more strategic involvement by volunteers in assisting to achieve our business objectives.

The support of business and community is no more evident than in our fundraising areas. Colony 47’s strategic objective is to lessen the organisation’s reliance on Government funds and to flexibly meet emerging needs. These initiatives are gathering momentum and we are thankful for the community’s ongoing support.

As Government reforms continue the Board of Colony 47 will respond to these challenges. Governments are seeking a greater social return on their investment. We will invest in systems that demonstrate the outcomes that we have achieved in people’s lives.

The Board of Colony 47 continues to provide high level corporate governance and my personal thanks is due, as usual, to the Board who give so generously of their time and skills.

It is with much gratitude and appreciation that I thank Andrew Catchpole, Director and former Chair, who is stepping down from the Board after 12 years. I also give heartfelt thanks to Michael Stevens who is also stepping down following 7 years on the Board. I welcome Graham Flower as Director who joined the Board in October 2013.

I also thank the Friends of Colony 47 and Volunteers for their commitment to our work. The CEO Therese Taylor along with the Executive team of Becky Shelley, Wendy Bateman and Glen O’Keefe, and the Colony Leadership Group, have provided high levels of leadership over the past 12 months. I would also like to sincerely thank the dedicated staff of Colony 47 whose commitment to the work and values of Colony 47 is our greatest asset.

Harvey Lennon
CHAIRMAN
The roots of disadvantage run deep in our community and demand for Colony 47’s services has increased substantially during this past year.

Colony 47 continued to strengthen our work through a focus on integrated quality services and programs with measurable outcomes. With major reform occurring in the sector nationally and in Tasmania we have increased our organisation’s effectiveness to give us a solid foundation for growth. We have continued to reform the business and service delivery model of Colony 47 to ensure a more streamlined and integrated response to need to enable us to adopt and respond to a number of pressures.

Over this past year we saw a greater emphasis from government on pushing efficiencies in service delivery, more collaborative approaches, seeking better outcomes for public investment and ‘place-based’ solutions.

The introduction of Housing Connect, a collaborative model for accessing housing and support services in Tasmania was launched October 1, 2013. Colony 47 as the Front Door in the South for Tasmania has been able to assist the demand of 16,000 clients to June 30 2014.

However, we are very aware that we cannot do this work alone. During this past year we have used our successful partnerships with Hydro Tasmania and RACT to springboard into a number of valuable collaborations and partnerships with communities and with business. This has also increased our reach and reputation in new areas and communities including growth in our service delivery in the north of the state. Our partnerships, including the 40 established through Partnership Brokers Program, enables broader program reach and opportunities for young people to engage with employers. This highly successful program will unfortunately conclude at the end of 2014. Colony 47’s highly successful Youth Connections Program will also conclude at the end of 2014. This is a tragedy for young people who need support during tough times to enable them to participate to their full potential.

Increasing our revenue streams has also been a priority to lessen Colony 47’s reliance on Government funding. Always a challenging area, we have taken a more strategic approach, set targets, engaged our business partners and the community and achieved significant outcomes with ‘$2 For Change’, ‘I Give’ campaigns and our Winter and Christmas Appeals.

Our service delivery in Launceston continues to grow and we have now appointed a Northern Manager. We anticipate further growth in the North of the State in the coming year.

I would like to express my appreciation to the Chair and the Board of Colony 47 whose stewardship is excellent. I wish to thank retiring Directors for their support and commitment to our work, and I pay special tribute to the Executive Team and Colony Leadership Group for your support, leadership, innovation and commitment to our Mission.

The staff of Colony 47 always deserve a special Thank You for your dedication and professionalism and belief in the work of Colony 47.

Therese Taylor

CEO
How We Work

Colony 47 works across 5 areas:

1. Housing and Homelessness
2. Mental Health
3. Early Intervention
4. Education and Employment
5. Community Development

COLONY DELIVERED **22 SERVICES** THAT
ASSISTED **25,000** PEOPLE ACROSS TASMANIA

- **HOUSING & HOMELESSNESS SERVICES**
  - Supported over **16000** people

- **MENTAL HEALTH SERVICES**
  - Supported over **200** people

- **EARLY INTERVENTION SERVICES**
  - Supported over **400** people

- **EMPLOYMENT AND EDUCATION SERVICES**
  - Supported over **4500** people

- **COMMUNITY DEVELOPMENT SERVICES**
  - Supported over **4000** people
Colony 47 is on a mission to make homelessness matter.

COMMUNITY NEWS

Mountain connecting former male refugees to new home

Portraits capture generosity

Colony 47 an Employer of Choice

We support Tasmanians in need, but we need your support too.
Housing and Homelessness Services

The Housing and Homelessness programs within Tasmania and at Colony 47 underwent significant transformation in the past financial year.

Housing Connect - Front Door

Housing Connect was launched October 1, 2013 with Colony 47 as lead agency and the first point of contact in Southern Tasmania for people needing to access Housing and Homelessness support services. Services include: (i) Crisis support and intervention - including provision of emergency accommodation, information, advice, advocacy and referral; (ii) Applications for public and other social housing options; (iii) Early intervention; and, (iv) Assistance with financial support for private rental bonds, rent in advance, rent arrears and removals.

Housing Connect is delivered through a strong collaborative network of services led in southern Tasmania by Colony 47. Our collaborating partners include Anglicare, Centacare, The Salvation Army TAS and Hobart City Mission.

Improved access to services through the Front Door has led to an increase in people seeking support. Colony 47 is now supporting more people in need than ever before. The Front Door enables Colony 47 to provide more service at critical times and to link people with the most appropriate services to support their independence, in line with the State Government’s Better Housing Futures reforms.

Mara House

Mara House is an emergency and transitional shelter for young women 13 to 18 years who are homeless. Residents at Mara may face a wide range of challenges leading to or caused by their homelessness, this may include being isolated from family and their community, being a victim of violence or having trouble at school.

A pilot life and living skills program has been established, funded through the Kimberley Foundation, enabling the coordination of external services to deliver programs onsite to enhance the independent living capacity of residents. Programs are focusing on strengths deployment, self-care and fitness, mental health, safe partying, sexual and reproductive health, kitchen coaching, financial and budgeting advice for independent living, beauty courses and assistance with education and training and job readiness. The program has been very well received by the young women at Mara and they have gained a lot of practical useful knowledge to assist them and build crucial life skills required for leading a healthy happy lifestyle into the future.

Housing Connect - Support

Provides case management services for people who are homeless or at risk of homelessness. It assists people to reach independence from the housing support system. Colony 47’s Housing Connect Support team developed a specialised domestic and family violence response, and a specialist youth pathway in collaboration with Anglicare. Colony 47 is working to ensure vulnerable clients have immediate access to appropriate targeted services. Stronger relationships between Colony 47’s support team and all southern shelter accommodation providers have been fostered through this process in addition to the improved collaboration with shelters that occurred as part of the Housing Connect reforms.
A highlight of the year has been the establishment of fruit and vegetable gardens across our community tenancy portfolio. The garden beds were funded through a DPAC Food for All Tasmanian’s grant and supported through a collaboration with Urban Farming Tasmania. Objectives for the project included development of individual skills in growing and maintaining gardens that produce healthy fruit and vegetables for individual family consumption, and to improve psychosocial functioning by promoting a healthy activity that increases self-esteem, strengthens the relationship between the caseworker and client and provides an opportunity for broader community development.

All tenants involved with the project reported improvements in involvement with the broader community, either just through connections with our partners in learning new skills, or more broadly through connecting with others with an interest in gardening, being inspired to explore other community gardens, participating in share markets, and even through taking courses in horticulture.
Mental Health Services

Colony 47 works to improve the mental health and wellbeing of disadvantaged Tasmanians. Colony 47 recognises that mental health issues contribute to increased vulnerability.

Eureka Clubhouse is located in Southern Tasmania and has been operating since 1995. It provides psychosocial rehabilitation and is a viable alternative to more traditional mental health services for individuals who might not otherwise seek and receive treatment. Eureka is built on the International Clubhouses Model that offers members opportunities for friendship, employment, housing, and education so members can achieve a sense of belonging and become productive members of society.

Eureka Clubhouse was successful in gaining funding from The Tasmanian Community Fund to upgrade the canteen and dining area. The objective of the canteen upgrade was to bring the canteen up to date and to make the space conducive to the rehabilitation of the Eureka members. The new canteen makes available opportunities for education in many mediums; the cash register, coffee machine and new laptop have proved to be good tools for education. The interactive monitor helps break down the barriers to computer use for some of our members.

Supported Learning

A unique partnership between Eureka Clubhouse, MEGT Institute and Skills Tasmania provides a vocational qualification that is recognised nationally and includes competence in workplace skills. The Clubhouse Education Program is an interactive supported program that delivers Certificate I in Hospitality and Certificate I in Business to members in the familiar Clubhouse environment. The training program opens up access to education and skills training for members with mental health experiences. The targeted approach identifies, manages and minimises the barriers to education and supports members with mental health experiences to improve life and work opportunities.

‘Doing the education program has helped me with my confidence and self-esteem in my daily life. I have an intellectual disability and it makes me feel good that I am participating and improving my language, literacy and numeracy abilities. I like the Education Program in the community setting at Eureka, as it is a safe, familiar, and supported and a friendly environment. I could not go to a learning institution like TAFE as I would feel overwhelmed and anxious due to my mental health issues.’
PIR aims to better support people with severe and persistent mental illness with complex needs and their carers and families, by getting multiple sectors, services and supports they may come into contact with (and could benefit from) to work in a more collaborative, coordinated and integrated way. Through system collaboration, PIR promotes collective ownership and encourages innovative solutions to ensure effective and timely access to the services and supports required by people with severe and persistent mental illness with complex needs to sustain optimal health and wellbeing. The people assisted by PIR may have comorbid substance use or physical health issues or both, are likely to experience difficulties maintaining stable accommodation, and experience difficulty in completing basic activities or daily living. These individuals are reported to often fall through the system gaps and require more intensive support to meet the complexity of their needs. It is anticipated that PIR clients will generally be in their mid-twenties and older, reflective of the typical development of severe and persistent mental illness.

PIR Tasmania has been developed with people in Tasmania, including a dedicated consortium, reference group and most importantly with people who live with mental illness and their families. The Tasmanian PIR consortium involves Colony 47, Anglicare Tasmania, Mental Illness Fellowship, Aspire Tasmania, Richmond Fellowship Tasmania, Relationships Australia Tasmania and Tasmania Medicare Local.

“Everyone matters in my recovery, my family, my friends and you.”
Employment and Education are key factors in supporting Tasmanians to live purposeful and independent lives. Colony 47 has a number of key employment and education programmes that ranges from keeping students at school, to guiding them through career options and assisting them to find meaningful employment.

Employment and Education Services

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JobNet Tasmania

The JobNet Tasmania Australian Apprenticeship Centre provides support to employers, apprentices and trainees in over 600 qualifications, ranging from the traditional trades to hospitality, retail, business, horticulture and many more. We visit employers and apprentices in the workplace to complete the contractual paperwork, provide advice on incentive payments that may be available, initiate enrolment into training and act as support for all parties for the period of the training contract.

Changes to the Australian Apprenticeships Incentive Program over the past 2 years has resulted in a 30% decline in new apprenticeships and traineeship commencements nationally. Participation of employed Tasmanians in nationally recognised qualifications has fallen to a ten year low, with only 3.9% of employed Tasmanians being engaged in training in 2013. Despite this, JobNet Tasmania has been able to continue to be the market leader in Tasmania for providing quality Australian apprenticeships support services. JobNet Tasmania has also continued to receive exceptional results from departmental file auditing, providing evidence that our employers and apprentices receive high levels of service, support and advice.

Start Fresh Services

Start Fresh Services connects vulnerable people with meaningful supported employment opportunities. 

**Supported Employment:** Giving people with a disability the opportunity to be employed, gain skills and interact with other coworkers. **Job Seekers:** Opportunities for people experiencing disadvantage such as long term unemployment and newly arrived individuals. **Open Employment:** Inviting community/professional cleaners to support our social enterprise mission and values statement. **Fresh Start:** Creating voluntary skill development opportunities for humanitarian entrants.

Start Fresh Services works in the competitive environment of cleaning and maintenance. Start Fresh Services has over 10 years’ experience in providing quality services to a wide variety of companies and government departments across Tasmania. These include Housing Tasmania, Tasmania Police stations, Rock Property houses, Richmond Fellowship, PFD Food Services and many more private jobs.

Five Start Fresh Services staff recently completed their Certificate II in Horticulture. With these skills the team have increased garden maintenance work and have become experts in pruning, weeding, brush cutting and lawn mowing.
Courage and commitment

James Keygan began his journey with Start Fresh Services in 2011 after demonstrating his potential throughout a short period of work experience. Back then James needed a great amount of support just to get to work. Not only was the experience of work challenging, but the process of just getting to work via public transport was overwhelming and required assistance.

Over a period of twelve months, through courage and commitment, James eventually took on an eight hour work week and began travelling to work independently. We really got to know James when he started to interact more with team mates and at times take the lead in specific duties. As James’ confidence grew he became ready and very keen to do more hours.

Earlier this year James moved into a three bedroom house. He also has gained shared custody of his daughter which is a direct result of the skills and confidence he has developed. All James needed was an opportunity to be employed in a safe nonjudgmental environment. Start Fresh Services gave James that opportunity and in return we have gained a valuable team member.
Employment and Education Services

Youth Connections is highly successful at delivering sustained engagement in education and employment for vulnerable, disengaged and often marginalised young people.

Youth Connections gives 11-17 year olds living in Glenorchy, Hobart, Kingborough, and Huon Valley (Southern Tasmania) individual support to identify and overcome barriers to their participation in education. Examples of the types of support provided include; enhancing social skills, team work, managing emotions and communication skills; transitioning to high school, college or other learning opportunities; connecting with other services in the community; liaising with family, carers and other important people in the young person’s life; and identifying opportunities to participate in youth focused activities and events in the community.

Parents Supporting Students (PaSS)

PaSS is a partnership brokered by Colony Partnership Brokers and delivered by the Youth Connections program in partnership with Migrant Resource Centre. The program was designed to enable parents to provide support to their children when making education and career pathway decisions and was initially delivered to parents in the Bhutanese community. The program has been supported by Department of Education, Glenorchy LINC, TasTAFE, University of Tasmania, Workskills, JobNet and Tassal and was delivered over five weeks covering a wide range of targeted career and employment units.

Learning English Group (LEG)

The LEG program is a partnership brokered by Colony Partnership Brokers and delivered by the Youth Connections program in partnership with Migrant Resource Centre. This 20 week program supported humanitarian entrant clients who were learning English. Each 3 week module focused on different areas including health, safety, baking and cooking healthy food, learning to budget, participation in ‘Aussie Tucker’ sessions and visits to TMAG. Clients were supported to help complete Tax File forms, open bank accounts, join clubs such as the PCYC and become valued members of the local and wider community. The group were visited by Minister for Human Services Cassy O’Connor MP, the local Police, and an Immigration Officer. The group visited Pulse Youth Health Centre, Hellenic Hall Karate and Kick Boxing clubs, and Parliament House question time and were lucky to experience live theatre thanks to the Theatre Royal.

159 students re-engaged with school or education
Tanika was 17, experiencing challenges, and not attending school.

She was referred to Colony 47’s Youth Connections program, through Centrelink.

Now Tanika is enrolled in a Certificate III in Aged Care. She is happy. She is achieving, and she is keen to give back to her community and broaden her experience through voluntary work in a field she is passionate about.

In Tanika’s own words, “I’m really glad Centrelink referred me to Youth Connections. I’ve been able to think about what I’m good at and what I really want to do. I’m going to do my training in Aged Care and all my family are really proud of me.”

Colony 47’s Youth Connections program has achieved great outcomes for young people aged 15-19, to help them maintain and re-engage with education, training, or paid-work.

Figures from the Australian Bureau of Statistics showed the average youth unemployment rate in Australia is double the general unemployment rate of 6%, with 12.2% of 15-24 year olds looking for work.

Tasmania is the worst hit, with youth unemployment reaching as high as 21% in the west and north-west.

That amounts to one in five local youth languishing in unemployment.

Colony 47 understands that completion of Year 12 or a vocational equivalent is a key factor in improving a young person’s future economic opportunities and interest in lifelong learning.

Individual support has included; enhancing social skills, team work, managing emotions and communication skills; transitioning to high school, college or other learning opportunities; connecting with other services in the community; liaising with family, carers and other important people in the young person’s life; and identifying opportunities to participate in youth focused activities and events in the community.

In 2013/14 Colony 47’s Youth Connections program worked with 159 young Tasmanians to identify and overcome barriers to their participation in education.

Tanika credits Youth Connections with allowing her to achieve more than she ever could have on her own.

“T'm finally getting a chance at the education I’ve always wanted. Before, that was too hard. This has made a big impact on my life, in lots of ways. Everything is starting to fall into place now. It’s fine,” she said.
Employment and Education Services

Colony Partnership Brokers

Colony Partnership Brokers focus on building relationships to support young people to attain Year 12 or equivalent qualifications and to reach their full educational and social potential.

Partnerships are designed to foster a strategic, whole of community approach to improving education and transition outcomes for young people and include partners from schools, business and community organisations. Since the program began Colony Partnership Brokers have brokered more than 50 partnerships with 34 of those remaining active, including 21 that are now self-sustaining.

MORE THAN 440 PARTNERS OVER THE LIFE OF THE PROGRAM

wurragurra (previously Southern Pathways)

The Kingborough area has increasing disengagement from education and a high level of youth justice orders. wurragurra was established to address this issue through a collective impact approach. It is a partnership between Kingborough Council, Tasmanian Department of Education, TasTAFE, Tasmania Police, Maranoa Heights Community House, South East Tasmania Aboriginal Corporation and Colony 47’s Youth Connections program.

The impact of wurragurra is that it provides a safe space for young people who have disengaged from formal education to participate in learning. wurragurra has a flexible approach to encourage learning and shares costs and resources between agencies to promote a shared sense of responsibility to assist young people in the area. The program attracted media attention from the ABC, and the young people of wurragurra enjoyed getting involved.
Coastal Connections

Colony 47 Partnership Brokers developed the Coastal Connections partnership with Dunalley Primary School, Dunalley Tasman Neighbourhood Centre and Marine and Safety Tasmania (MAST). The partnership was developed to foster a collaborative approach that supports young people’s connection, learning and development through engagement in activities in the marine industry, including boat building.

Coastal Connections involved building a wooden boat, water safety and excursions to experience marine occupations (Living Boat Trust and Pennicotts Adventure Tours). The goal of all the activities was to promote team building, highlight local education and employment opportunities and build students aspirations.

Coastal Connections was established prior to the Dunalley bushfires in January 2013. Although the school was completely destroyed and the community suffered devastating losses, the Coastal Connections partners prevailed. A neighbouring school immediately donated a boat so that students could complete the project and a parent donated his workshop so that building could continue. We are very proud of this strong, committed partnership that is continuing on a self-sustaining basis to increase opportunities for young people in the area.
Early Intervention Services

These are programs that provide specialist intervention and support for families and individuals with additional needs to minimise the risk of negative consequences and increased vulnerability.

Home Interaction Program for Parents and Youngsters (HIPPY)

HIPPY is delivered in Clarendon Vale, Rokeby, Mornington and Warrane. The two year program is a home based parenting and early childhood enrichment program that works with parents and carers of young children to help them be their child’s first teacher.

Children are enrolled the year before they begin school. The first year aims to provide children with exposure to fun, stimulating and varied learning experiences, and the opportunity to learn new concepts and consolidate emerging skills. The second year builds on this by introducing more information about children’s learning and development for the parent.

TasTAFE and HIPPY have partnered to provide HIPPY tutors the opportunity to develop new skills.

HIPPY tutors are parents from the community who have gone through and experienced the program with their own children. Our tutors are often entering the workforce for the first time or re-entering the workforce after a long period of absence after having children. Throughout the two years of their employment with HIPPY the focus is on the job training and development. The partnership with TasTAFE will complement our current practice, and enhance employment prospects for HIPPY tutors in the future.

HIPPY home tutors visit parents enrolled in the program on a regular basis supporting parents to guide their preschool age children’s early learning experiences. They learn tools to help their children realise success by beginning school ready to receive ongoing training to learn.
Reconnect

Colony 47’s Reconnect is an early intervention outreach service that reduces youth homelessness by working with young people aged 12-18 and their families, to develop healthy relationships, explore education or employment opportunities and engage with their community. Reconnect offers individual support as well as family counselling. Reconnect’s specialised support services include a parenting program (Tapping Inner Strengths) and a newly arrived youth support service (Mountain) which provides support to newly arrived young people aged 12-21 and their families and includes an active nature-based program.

Communities Supporting Families (CSF)

Communities Supporting Families works with children aged 6-12 and their families to build positive relationships, increase school engagement and community connectedness. Research shows children thrive on 1:1 quality time spent with their caregiver who also has an enormous influence over their child’s engagement with education. CSF promotes healthy relationship building through a 6 week creative arts group program delivered out of local primary schools. During 2013/2014 we supported 215 participants across 4 schools in urban and rural areas.

Parents/carers join their children to work on a shared art project. Families are provided with mostly recycled materials that are inexpensive, easy to find and easy to use to create their projects. Weekly workshops consist of 1:1 parent/child time and group work. Each group is supported by trained Project Facilitators who emphasise individual and family strengths and support families to achieve the goals they identify at the beginning of the program.

One child was very against doing group work. He tore up the activity sheets and threw them around and didn’t want to sit in a group circle at all or work with me. Through gentle encouragement and consistent modeling, we gradually began to work together better. By the end the child was working with me and interacting with the group. When he got his certificate he was proud and smiling in front of the whole group. CSF

HIPPY 45 Tasmanian families enrolled

CSF 215 Young people and their families were supported

Reconnect 98 Young people and their families participated and achieved their goals
Case study - Reconnect
Resilience

Dakoda first started with the Reconnect program after leaving home due to family difficulties where he found himself couch surfing and living dangerously. Reconnect provided support to Dakoda throughout this period in the areas of safe living options, health, communication with his grandmother, engagement with school and options around finding work. During his time with Reconnect Dakoda met regularly with his worker. It was really important for him to be able to talk to someone that listened. Through talking he was able to ‘think about things differently’ in terms of his relationship with his grandmother and parents. Often many times the worker and Dakoda would talk in the car on the way to the city where he liked to walk through the CBD and go to a café. Cafés made Dakoda feel comfortable and able to talk in a safe place.

With Reconnect’s support Dakoda had moved back in with his grandmother, reengaged back at school, found a G.P., connected with free psychology appointments at Headspace and was working towards getting a job. Dakoda is now involved with a youth task force for a local city council and is becoming a young leader in the community joining youth advisory groups such as YNOT. He also does a morning show on local radio once a week and has secured a job at coffee shop.

"Thank you for listening to me. I felt I was able to talk to you about anything and you helped me think about things differently." - Dakoda
Community Development Services

Colony 47’s Community Development programs are designed to build community capacity and encourage community to work together to achieve common goals.

Aboriginal Community Links (ACL)

ACL is an Australian Government program designed to help close the gap between Aboriginal and Torres Strait Islander and non-Indigenous Australians. The program provides Indigenous clients with information and supported referrals to a range of local Indigenous and other community services.

ACL aims to provide Indigenous clients with lasting improvements in their social, health and financial wellbeing.

ACL provides:

- Lasting social, health and financial improvements through supported referrals and advocacy.
- Information and referrals to community services and programs across a range of Indigenous and other services and programs, such as legal, health, employment and housing.
- Help and opportunities for clients to develop skills to help themselves.

As a standalone service, ACL has worked with service providers such as Neighbourhood houses and the LINC program in Deloraine, and the LINC program in George Town to assist the Aboriginal community in developing their literacy and numeracy skills. With consultation between service providers and the Aboriginal community we developed arts, garden and cooking programs to improve the communities’ health, wellbeing, literacy and numeracy.

The Aboriginal communities in both areas are currently working on the vegetable and native garden. The produce is used for cooking and creating a healthy cook book and the native garden will assist to create cultural baskets. The arts aspect is to create cultural artwork to be placed on the fences of the community garden. This will be launched at the end of the year as an outdoor art gallery exhibition.

ACL 3599 Referrals made for vulnerable Aboriginal people in the community

PACE 20 Fathers and their children engaged with their school community
Cultural Connection

The Yarning Circle

A Yarning Circle is a great atmosphere for yarning, listening, passing of knowledge and letting go of bad energy. Circles help to maintain community and family connections and form a large part of cultural sharing and gathering, as a circle has no beginning and no end. A circle holds a continual flow of information gathering and sharing within the equality of a circle format where each person faces the other at all times.

Circles with a fire in the centre encourage talk and deliver positive thoughts through the fire and the circle. During “sorry times” when there is a loss in the family or community, a circle and fire is a form of coming to terms with loss, thus allowing emotions to run freely. A Yarning Circle creates a free flow of discussions and enables the telling of stories to occur. A Yarning Circle also creates an atmosphere for listening and sharing, especially when a fire is lit.

If you require more information please ask the Aboriginal Community Links team for more information in regards to how to use a Yarning Circle.

Parental and Community Engagement (PaCE)

PaCE program objectives enhance the capacity of Aboriginal fathers and male carers and their community in Deloraine and Ravenswood to:

• Engage with schools and education providers in order to support improved educational outcomes for their children;
• Build strong leadership that builds high expectations of Aboriginal students educational outcomes;
• Support the establishment, implementation and/or ongoing progress of community –school partnerships; and
• Support and reinforce children’s learning at home.

‘Children’s education is men’s business too.’
Rachelle Maluga of Colony 47’s Aboriginal Community Links program was one of just six young people chosen from Tasmania to participate in the 2014 National Indigenous Youth Parliament (NIYP).

The week-long leadership program held in Canberra from 28 May to 3 June 2014, was run by the Australian Electoral Commission (AEC) in partnership with the YMCA and the Museum of Australian Democracy at Old Parliament House.

Rachelle, who is a member of the well-respected Maluga family with close links to the Maynard family group, is a young Tasmanian who is passionate about changing the constitution and removing laws that discriminate against Aboriginal people.

“Our Constitution was written a little more than a century ago and does not recognise the first chapter of our national story, of my family history, of Aboriginal and Torres Strait Islander peoples who lived in this land for more than 40,000 years, and continue to live as the world’s oldest continuous cultures,” she said.

The first Indigenous youth parliament was held in 2012 to commemorate the 50th anniversary of Australia’s First Peoples gaining the right to vote in federal elections and it aims to help close the gap on Indigenous disadvantage in electoral participation.

The two-day simulated parliament in the Museum of Australian Democracy at Old Parliament House in Canberra, saw fifty young Indigenous people from across Australia debate bills and issues of importance to their communities.

Rachelle presented three issues to the NIYP on topics including the lack of connection between Australians and mental health services, the importance of constitutional recognition and the youth indigenous life expectancy and the access to superannuation youth bill 2014.

In her work with Colony 47 Rachelle is the first contact for people in the community seeking assistance for a range of issues including housing and legal matters.

Colony 47 is proud of Rachelle’s achievement and will continue to support her in her mission to work locally to make positive change.
Volunteers

Colony 47 utilises the time and the talents of volunteers across its program portfolio to achieve its mission. Volunteers contribute in a myriad of ways assisting with front-line service delivery; building organisational capacity on strategically significant initiatives, and underpinning the success and viability of crucial community development events.

- Volunteers have engaged with our organisation through the Cosgrove Learning English Group (LEG) which provides life-skill based English language learning to young newly-arrived humanitarian entrants aged 12-16 years old. Colony 47 operates LEG at Cosgrove High School in partnership with volunteers from Hydro Tasmania and the Migrant Resource Centre.
- Volunteers also play a crucial role supporting delivery of the school-based Communities Supporting Families (CSF) program, however as Danielle, a CSF volunteer, states their experiences and learning’s also have significant benefits for the volunteer.

Colony 47 also utilises skilled volunteers on projects and initiatives of strategic significance. For example, the highly successful partnership between Colony 47 and the Tasmanian restaurant industry “$2 for Change” is supported by a volunteer Engagement Officer who works to increase participation of restaurants state-wide. Additionally, Colony 47 stages a significant annual community development event, the Community Christmas Lunch, which provides over 450 meals to vulnerable Tasmanians on Christmas Day and supplies hampers to regional communities. Over 120 community volunteers and thirty businesses support the event.

We will continue to increase opportunities for volunteers to engage with our organisation to assist us to meet the needs of vulnerable Tasmanians.

“The number one feeling I get from volunteering is that it’s so incredibly fulfilling. I never feel like I’m working because I’m doing something I really enjoy. CSF is such an important program for the families involved but I also end up benefiting just as much as the people I’m supposed to be helping. I’ve learnt new skills, gained confidence and met new people, but the best part is the satisfaction of knowing that someone’s life may be a little better because of what I’ve done.”

Colony 47 volunteer award

Colony 47 was awarded a Hobart City Council, Volunteer Recognition Award at an annual event held Wednesday 14 May.

The Colony 47 Community Christmas Lunch received a Highly Commended Award for best practice in volunteer management for a community event.

Colony 47 relies heavily on volunteers for the success of this large scale community event which brings over 400 people together on Christmas Day to experience the joy and spirit of sharing in our community.

The evening recognised the many volunteers in our community who dedicate their valuable time to over 50 organisations across Hobart.

The Hobart City Council also commended two Colony 47 volunteers, Kristie Stevens and Maria Butler for their support of the Christmas Lunch.

Colony 47 is proud to receive this recognition for the much loved Community Christmas Lunch which has grown from strength to strength over the last 40 years.

We would also like to acknowledge the hard work and dedication of the Colony 47 Christmas Lunch Committee who have made the receipt of this award possible.
“I am into my 8th year of volunteering for the Christmas Day lunch and am honoured to work alongside such a great bunch of people, headed by two extremely experienced chefs. I have 3 children and 10 grandchildren who I avail myself to every day of the year except for Christmas Day. This is one day of the year that I dedicate to doing something extra special for others in our community. Christmas is about giving, so I give my time, I give my help and most of all I give my friendship to others.”

Carla – Christmas Lunch Committee Member
Community Christmas Lunch
@ The Hellenic Hall

In 2013, Colony 47 served over 450 meals on Christmas Day. The talented chefs prepared and cooked 20 turkeys, 60 chickens, 8 legs of ham, 7 legs of lamb, 45 kilos of potatoes, 10 kilos of Tasmanian cherries, 30 Christmas puddings, 12 gingerbread houses, 20 pavlovas and much more.

Colony 47 could not provide this annual Christmas Lunch without the generous donations from businesses and individuals and the support of volunteers. Over one hundred and twenty volunteers are involved with the preparation, transportation, food preparation, Christmas gift wrapping, all different tasks carried out at different days and of course especially on Christmas Day. Once again, the Hellenic Hall in Federal Street North Hobart hosted our Colony 47 Community Christmas Lunch, with the generous support of the ABC Giving Tree, the Premier Lara Giddings, the Greek Community, PFD Food Services, and the many more suppliers and volunteers.
2013 Christmas Appeal
@ Pilgrim Coffee

Colony 47 successfully launched its 2013 Christmas Appeal on Wednesday 4 December at a private event at Pilgrim Coffee, thanks to the generosity of proprietor, Will Priestly. The event was attended by Colony 47 supporters and friends who came together for this great cause. The Premier Lara Giddings attended and made a generous donation of $3,000 to the appeal. It was a fun night with guests raising additional funds by getting their ‘Selfie with Santa’. The appeal raises money for the Colony 47 Community Christmas Lunch which provided a meal and a gift to more than 300 people in need.

$5000+ raised for the Colony 47 Community Christmas Lunch
It is not every day that someone asks you to donate your face, but that is exactly what Colony 47 did this year to launch the 2014 Winter Appeal. We not only asked people to donate their face to our campaign but to also share why they think giving is important in the hope that it will inspire others to give also. By tapping into the diverse motivations of giving we were able to create a meaningful ongoing campaign called “I GIVE”, that successfully underpinned the 2014 Winter Appeal.

Renowned photographer Manabu Kondo captured professional digital portraits of everyone who donated their face to the “I GIVE” campaign enabling us to share their reasons for giving through our social media channels using the hashtag #IGIVE and through traditional print and media ads.
Colony 47 officially concluded the 2014 Winter Appeal with an outstanding fundraising feast supported by Gourmet Farmer stars, Matthew Evans and Ross O’Meara and Executive Chef of Government House Ainstie Wagner for 150 people.

The Gourmet Farmer who is in his third year of supporting Colony 47’s Winter Appeal said “I’m really happy the event was well supported by guests and I was amazed that the group of 20 volunteers who had never met could work together so well... we could not have done it without them.”

Much of the extensive menu was donated by local businesses such as Da Angelos, Huon Aquaculture, Bruny Island Cheese and Pigeon Whole Bakers. The bar was also stocked by donations from Horne Hill, Lark Distillery, Willie Smiths, Lion Co and Hartz and run by skilled and committed volunteers.

Due to the enormous amount of contributions to our prizes, raffle and silent auction we are pleased to announce the event has raised over $20,000 for vulnerable and disadvantaged Tasmanians.
Two Dollars for Change™

Throughout 2013/14, Colony 47 has continued to grow fundraising and build community support to ensure the ability to increase our services. Over the past year we have continued to generate innovative and creative ideas to engage with the broader community and inspire a culture of philanthropy from business and industry through to individuals committed to making a positive change.

To date, Colony 47’s successful fundraising initiative Two Dollars for Change has raised over $30,000. This year, in an effort to continually improve the program, we undertook consultation with our 30 participating restaurants to ensure the ongoing success of the campaign. As a result, Two Dollars for Change has been redesigned with an aim to make it more effective and easier for businesses to adopt.

The redeveloped initiative was launched by the owners and staff of leading Two Dollars for Change supporter, Ristorante DaAngelos. The improvements have received a terrific response from not only the owners and staff but also DaAngelos patrons who constantly inspire our commitment to community engagement.

Your Two Dollars Changing Lives

Colony 47 has supported more than 50 individuals and families with budgeting and money management plans, advocacy, debt reduction and support with bills, co-case planning with other case management and support services, and referral.

This essential service continues to be funded through our Two Dollars for Change initiative supported by the Tasmanian Hospitality Association and a large number of participating restaurants and cafés. Financial counselling and financial literacy services are offered to Colony 47 clients experiencing difficulties with money management. This year has seen a broadening of our program to be delivered state-wide assisting more people than ever before.

50 Tasmanians were provided Financial Counselling
Community Engagement

Hats for Homelessness™
Colony 47’s inaugural Hats for Homelessness™ day was a school based fundraising initiative designed to raise funds and awareness for young people who experience or are at risk of homelessness.
This simple, fun and engaging school based initiative formed part of the Colony 47 Winter Appeal and it encouraged every school in Tasmania to get involved and work together for a positive outcome.
This year the Ambassador school was Waimea Heights Primary in Sandy Bay, but hundreds of children participated from as far as King Island Primary in the north to Glen Huon Primary in the south.

Colony at C’MONA
Colony 47 has taken the opportunity to be part of a new exhibition at MONA (Museum of Old and New Art) called C’MONA – Community Centre.
C’MONA is a part of MONA’s ongoing engagement with the Tasmanian Community; they have opened one of their gallery spaces as a fully functioning community centre located on the bottom level of the museum. The new C’MONA Community Centre was launched on June 17 and will run through to October 5, 2014. Lisa Rudd a Colony 47 Partnership Broker will be working onsite at C’MONA for the length of the exhibition.
Supported by Colony 47 and C’MONA Lisa will undertake clay workshops that will result in a community installation mural created by visitors to MONA and participants of Lisa’s workshops. C’MONA asks participants at the Community Centre to share knowledge and experience to develop awareness, understanding and respect.
Corporate Partnerships

A word from our corporate partner – Hydro Tasmania

The goal of Hydro Tasmania’s community program is to make a genuine difference to the communities in which we operate. Our support of Colony 47 enables us to achieve this. We’re very proud of our partnership with Colony 47 as it is at the forefront of tackling the difficult social issues in Tasmania. Both our organisations work on the leading edge of the latest thinking in our respective industries and this provides the synergy for our partnership.

During 13/14 Hydro Tasmania and Colony 47 held a joint management workshop. Members of each organisation’s management team got together and talked through areas of similarities and differences. This work resulted in the swapping of professional expertise between each organisation.

Therese Taylor, CEO of Colony 47 and Kate Hickey, Hydro Tasmania’s Community Co-ordinator spoke about the journey of the partnership at the Australian Human Resources Institute (AHRI) Leadership Day. The feedback was very positive and recognised that the partnership was showcasing Tasmania as a leader.

Other activities Hydro Tasmania has been involved in during the year have been the Christmas Appeal dinner and the Community Vegetable Garden.

We look forward to continuing our partnership with Colony 47 and being able to make a contribution to helping those experiencing disadvantage.

Kate Hickey, Community Co-ordinator
Hydro Tasmania
Our Board of Governance

Board President – Harvey Lennon is the Group CEO of The Royal Automobile Club of Tasmania Limited. Harvey is a Director of RACT Travel Pty Ltd, RACT Insurance Pty Ltd, and RACT Destinations Pty Ltd. He is passionate about the opportunity to grow State tourism. Harvey previously worked in the State Department of Treasury and Finance, in a range of senior positions. He brings knowledge of financial practices from both the public and private sectors.

Board Deputy President – Tracy Matthews is a Fellow of the Institute of Chartered Accountants and a Fellow of the Australian Institute of Company Directors. Her career commenced with Arthur Andersen and has included over 11 years in the commercial radio industry in Melbourne and Hobart. Tracy is currently a Director of Tasplan Ltd, the Rear Commodore and Director of the Royal Yacht Club of Tasmania and a Consultant with Wise Lord & Ferguson Chartered Accountants.

Board Treasurer – Marg Marshall is a partner of Wise Lord and Ferguson and has over 20 years’ experience in chartered accounting firms. She is a Chartered Accountant with a Bachelor of Business (University of Southern Queensland) and a Master of Taxation (University of NSW). Marg is also a Chartered Tax Advisor with the Tax Institute.

Board Member – Graham Flower is Managing Director of Hexagon, a consultancy specialising in leadership, organisational development and employee engagement. An AICD Fellow, Graham has extensive experience as a non-Executive Director and Board Chair in the mental health sector, and has consulted widely across not-for-profit, government and private sectors in Europe and Australia. Graham’s earlier career was in international marketing, advertising and business development.

Board Member – Clyde Eastaugh is a property professional, Company Director, businessman and is involved in Tasmanian not for profit organisations. He is currently a practicing Town Planner, Property Valuer and Advisor, a Life Fellow of the Australian Property Institute, a member of the Roland View Trust Inc. and is a Rotary Paul Harris Fellow.

Board Member – Phillippa Bartlett is Company Secretary and General Counsel at TasNetworks where she is a member of the TasNetworks Leadership Team. She brings a broad range of skills in practice areas including general and transactional commercial and energy law, and commercial litigation. Phillippa spent 9 years with Hydro Tasmania, her last role being Deputy General Counsel, managing the Legal Team.

Board Member – Michael Stevens is Deputy Secretary, Corporate in the Department of Premier and Cabinet. He worked as Bushfire Recovery Coordinator in early 2013. Michael has worked in a number of departments and in a number of positions including Deputy Secretary for the Department of Justice, Commissioner for Public Employment, Deputy Secretary for Post Compulsory Education and Training in the Department of Education and Official Secretary for the Governor of Tasmania. Michael also works as a volunteer on Louis Van.
Financial Information

The invaluable support of all levels of staff, along with the support of our partners and volunteers has enabled Colony 47 to reach an operating surplus of $195,461.

The organisation has undergone significant change during the period including the move from a long term site, addition of new sites and considerable operational changes to improve access and facilitate better outcomes for clients.

With the commencement of Housing Connect and Partners in Recovery programs, revenue for the period increased by 35%. Resources were used efficiently, allowing expenses to be contained.

Major whole of sector reforms has shaped our financial strategy with emphasis on the need for value for money, sustainability, flexibility and a people-centred approach.

Effective allocation of our resources is critical to ensure that we continue to build a high performing and sustainable organisation.

A complete set of audited financial statements is available from the organisation on request.
Sources of Expenditure

- Employee Benefits: 43%
- Outsourcing: 27.2%
- Client Brokerage: 15.3%
- Other Operating Expenditures: 4.8%
- Premises: 3.8%
- Vehicles and Travel: 2.2%
- Communication: 1.9%
- Client Tenancy Rent: 1.1%
- Audit Fees: 0.1%
- Program Equipment: 0.4%
- Audit Fees: 0.1%

Sources of Income

- Grant Funding: 78%
- Other Income: 7%
- Bond Return: 4%
- Employment Fee for Service: 4%
- Rental Income: 2%
- Other Fee for Service: 4%
Thank you to the volunteers who supported Colony 47 this year.

Amazing, Mike
Archer, Elise
Ashcroft, Adge
Asser, Nicola
Atkinson, Francis
Atkinson, John
Atkinson, Kathryn
Bailey, Tony
Banks, Cheryl
Beechey, Matthew
Bennett, Peter
Bennetts, Greg
Bennetts, Kathy
Blake, Angela
Booth, Peter
Boyle, Delores
Boyle, Frances
Brokenshire, Diane
Buchanan, Bob
Butler, Maria
Byers, Toni
Castle, Jarrod
Clear, Rodney
Cleary, Elise
Cleary, Jenny
Cleary, Kate
Cooper, David
Cooper, Marion
Davidson, Patricia
Davis, Myra
Denholm, Carey
Denholm, Laura
Donaldson, Roger

Dunbar, Sally
Dunsby, Jan
Elborne, Samantha
Evans, Una
Faragher, Mary
Findlay, Jono
Ford, Melissa
Gall, Anastasia
Gathercole, Oliver
Gauntlett, Shaun
Gayewski, Bree
Gayewski, Marcus
Gayewski, Teegan
Geard, Nan
Geason, Darren
Geason, Yvonne
Gillies, Joan
Goodwin, Vanessa
Gore, Sebastian
Goscombe, Sheryl
Gosling, Anne
Gross, Elizabeth
Guy, Michelle
Haines, Mervyn
Hall, Dave
Hall, Mikayla
Hardefeldt, Yvonne
Hay, Carolyn
Hazell, Len
Hazell, Lesley
Hesington, Susan
Hibbard, Eamonn
Hiller, Veney
Hisgrove, Steven
Hodgson, Angela
Holloway, Tanya
Jennings, Carla
Johnson, Barbara
Kantzos, Maria
Kelly, Mhairi
Kern, Sig
Knight, Tony
Knowles, Dean
Knowles, Kade
Lazenby, Rayne
Leishman, Sam
Lionnet, Margaret
Lionnet, Melissa
Lockhart, Gabby
Lowe, Susan
Lyremont, Frances
MacKenzie, Lynne
March, Rebecca
Martin, Hilary
Martin, Sarah
McCarthy, Thea
Mellers, Di
Mellers, Ken
Meskel, Petrina
Montgomery, Bruce
Montgomery, Olivia
Montgomery, Vicky
Morgan, David
Morgan, Kristine
Murphy, Daniel
Murphy, Jayne
Nicholl, Phyllis
O’Leary, Louise
Olding, Rob
Ottavi, Peter
Page, Ash
Page, Susanne
Pastoor, Erick
Pisano, Isabella
Podolak, Frank
Pugsley, Sarah
Quarrell, Kayla
Quilliam, Joy
Radcliffe, Glenda
Rainbird, Jon
Reeves, Tammy
Roberts, Barry
Robertson, Wendy
Robins, Frank
Robins, Janet
Rodda, Kay
Rodman, Andy
Roe, Margaret
Romeike, Sylvia
Sanders, Kim
Schiener, Rob
Self, Jenny
Sharman, John
Shekleton, Olivia
Shelton, Dene
Shephard, Bernice
Slade, Jane
Smith, Derrick
Staples, Adrian

Stevens, Jack
Stevens, Kristie
Steward, Bev
Steward, Nick
Stokman, Regina
Sumner, Michelle
Sweeney, Ann
Sweeting, Christie
Tall, Andrea
Tavasz, Angela
Thompson-Smith, Anne
Timm, Judi
Todd, Helen
Tyson, Rob
Van Dam, Christine
Watson, Dan
Watts, Bridgette
Weaver, Natalie
White, Gerry
Wierenga, Ingrid
Williams, Lil
Williams, Lynne
Wilson, Maxine
Wilson, Russell
Wolstenholme, Michelle
Wright, Patricia
Zimmerli, Max
Zimmerman, Ziggy

Funding bodies
Sub-contractors of:
- Brotherhood of St. Laurence
- Anglicare Tasmania Inc
Australian Government:
- Department of Prime Minister and Cabinet
- Department of Education
- Department of Social Services
- Department of Industry
Tasmanian Government:
- Department of Health and Human Services
- Community Support Levy
- Department of Premier and Cabinet
- Skills Tasmania
- Tasmanian Community Fund
Other:
- Commonwealth Bank
- Tasmania Medicare Local
Thank you to:

Hydro Tasmania
Celebrating 100 years of future thinking

GOVERNMENT HOUSE
TASMANIA

Bruny Island Food

RACV

Da Angelo

Hexagon

CORPORATE communications

THA

Home Hill

hill street

The Kimberley Foundation

Foodbank

Willie Smiths

ORGANIC

APPLE CIDER

HUNTER VALLEY, N.S.W.

James Boag

Lion

Lark Distillery

Huon Tasmania

K&D Warehouse

GIVING ABC TREE

Aurora

Milk

PFD Foodservices

Hartz

Mona

Vermeys Quality Meats

Red Awings

Boutique Hotels & Apartments

Love em

Ingham

Staples

Spotlight

Reid Fruits

Woolworths

the fresh food people

Cloudy Bay Lamb

Bruny Island

Juicy Isle

Medhurst

Bidvest

Cadbury

Second Bite

food for people in need

and many more.
I GIVE
...because I am happy to share.
Allan, Dinndal

I GIVE
...to help.
Julie-Anne, Bencamour

I GIVE
...because it’s the only way to live.
Cassy, Hobart

I GIVE
...because I am lucky and I feel I want to share what I have to help others.
Elly, Sandy Bay

I GIVE
...because you guys have helped me plenty. To give back.
Bridget, Rokeby

I GIVE
...because we all need to help each other.
Emily, Pemmew Sands

I GIVE
...because it makes a difference to families and our community.
Elise, Hobart

I GIVE
...because it’s nice to give to people.
Evie, Sandy Bay

I GIVE
...because one day it might be me or a loved one that needs your help.
Jane, Cambridge

I GIVE
...because they can get homes and stay safe and warm.
Grace, Hobart

I GIVE
...because helping your fellow human means a better quality of life for everyone.
Hayley, Elwood

I GIVE
...because give and you shall receive.
Linda, Mawlay

Tasmanians Helping Tasmanians